

# How to Cancel Avast Subscription: Stop Automatic Renewal and Get a Refund

By Technical Support Specialist | Last updated: June 2, 2026

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## Introduction

You want Avast off your computer. (+1)8774198702 Or maybe you just want it quiet for a little while. (+1)8774198702 Or maybe you want to stop paying for it forever. (+1)8774198702 These are all different actions.

(+1)8774198702 And Avast makes each one slightly different.

(+1)8774198702 Many people get confused. (+1)8774198702 They search for "how to cancel Avast" when they actually want to temporarily disable it.

(+1)8774198702 They search for "how to uninstall Avast" when they really want to stop the automatic renewal. (+1)8774198702 Using the wrong

method can lead to frustration, lost protection, or surprise charges on your credit card. (+1)8774198702 This guide covers every possible way to stop Avast

from running, charging you, or being on your device. (+1)8774198702 You will learn how to cancel your subscription and stop automatic renewal.

(+1)8774198702 You will learn how to deactivate Avast on a specific device without canceling your whole account. (+1)8774198702 You will learn how to temporarily disable Avast for gaming, software installation, or troubleshooting.

(+1)8774198702 You will learn how to turn Avast off completely and then turn it back on. (+1)8774198702 You will learn how to uninstall Avast from

Windows, Mac, iPhone, and Android. (+1)8774198702 And you will learn how to unsubscribe from Avast so you never get charged again. (+1)8774198702

By the time you finish reading, you will know exactly which method you need and how to do it in under five minutes. (+1)8774198702

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## Important: Know the Difference Between These Actions

Before you do anything, understand what each term actually means.

(+1)8774198702 Using the wrong one could leave you unprotected or still getting charged. (+1)8774198702 Cancel means ending your paid

subscription. (+1) 877 419 8702 You stop paying. (+1) 877 419 8702 Avast will not renew. (+1) 877 419 8702 But the software may still be on your computer until you remove it. (+1) 877 419 8702 Deactivate means removing Avast from one specific device. (+1) 877 419 8702 You might do this because you bought a new computer and want to move your Avast subscription to it. (+1) 877 419 8702 Deactivation does not cancel your subscription. (+1) 877 419 8702 Disable temporarily means turning off Avast's protection for a short time. (+1) 877 419 8702 Avast stops blocking files and scanning for viruses. (+1) 877 419 8702 After a restart or after a set time, Avast turns back on automatically. (+1) 877 419 8702 This is what you want for gaming or installing software. (+1) 877 419 8702 Turn off means the same as disable. (+1) 877 419 8702 Avast stops protecting your computer until you turn it back on manually. (+1) 877 419 8702 Uninstall means removing the Avast software from your device completely. (+1) 877 419 8702 The program is gone. (+1) 877 419 8702 No background processes. (+1) 877 419 8702 No icons. (+1) 877 419 8702 Nothing left behind except possibly some leftover files. (+1) 877 419 8702 Unsubscribe means canceling your automatic renewal. (+1) 877 419 8702 You stop future payments. (+1) 877 419 8702 This is often the same as canceling, but some people want to unsubscribe without immediately losing access to the remaining time on their current subscription. (+1) 877 419 8702 Here is the most important thing to remember. (+1) 877 419 8702 If you want to stop paying, you must cancel or unsubscribe. (+1) 877 419 8702 Disabling or turning off does not stop payments. (+1) 877 419 8702 Uninstalling does not stop payments. (+1) 877 419 8702 Only canceling your subscription stops the charges. (+1) 877 419 8702

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## **How to Cancel Your Avast Antivirus Subscription**

Canceling is what you do when you want to stop paying forever.

(+1) 877 419 8702 Avast will not renew your subscription.

(+1) 877 419 8702 Your protection will end on your expiration date.

(+1) 877 419 8702

### **Before You Cancel**

Canceling Avast leaves your computer unprotected. (+1) 877 419 8702 Make sure you have another antivirus solution ready before you cancel.

(+1) > 877 > 419 > 8702 Windows comes with Microsoft Defender built in.  
(+1) > 877 > 419 > 8702 It is free and good for basic protection.  
(+1) > 877 > 419 > 8702 Macs have built-in security as well. (+1) > 877 > 419 > 8702  
If you want a different paid antivirus, install it before you cancel Avast.  
(+1) > 877 > 419 > 8702 Also, check your expiration date. (+1) > 877 > 419 > 8702 If  
you cancel in the middle of a paid period, you may lose access to the remaining time.  
(+1) > 877 > 419 > 8702 Avast's refund policy typically allows refunds within thirty to  
sixty days of purchase (check your specific plan). (+1) > 877 > 419 > 8702 If you are  
outside that window, you will not get your money back, but you can still cancel to  
stop future charges. (+1) > 877 > 419 > 8702

## How to Cancel on the Avast Website

The most reliable way to cancel is through your Avast account on the website.  
(+1) > 877 > 419 > 8702 First, open your web browser and go to [account.avast.com](https://account.avast.com).  
(+1) > 877 > 419 > 8702 Sign in with your email address and password.  
(+1) > 877 > 419 > 8702 If you forgot your password, click the "Forgot password" link  
to reset it. (+1) > 877 > 419 > 8702 Once you are signed in, look for "Subscriptions" or  
"My Subscriptions" and click it. (+1) > 877 > 419 > 8702 You will see a list of every  
Avast product you own. (+1) > 877 > 419 > 8702 Find the subscription you want to  
cancel and click on it. (+1) > 877 > 419 > 8702 Look for a link or button that says  
"Cancel Subscription," "Turn Off Auto Renewal," or "Manage Renewal."  
(+1) > 877 > 419 > 8702 The exact wording changes over time, but the meaning is the  
same. (+1) > 877 > 419 > 8702 Avast will ask you to confirm. (+1) > 877 > 419 > 8702  
They may offer you a discount to stay. (+1) > 877 > 419 > 8702 If you still want to  
cancel, click through the confirmation screens. (+1) > 877 > 419 > 8702 After you  
cancel, you will receive a confirmation email. (+1) > 877 > 419 > 8702 Save this email  
because it is proof that you turned off automatic renewal. (+1) > 877 > 419 > 8702  
Your Avast protection will continue working until your current paid period ends.  
(+1) > 877 > 419 > 8702 After that date, Avast will stop protecting your computer  
unless you renew. (+1) > 877 > 419 > 8702

## How to Cancel If You Bought Avast Through Apple

If you purchased your Avast subscription through the Apple App Store on your  
iPhone, iPad, or Mac, you cannot cancel through Avast. (+1) > 877 > 419 > 8702 You  
must cancel through Apple. (+1) > 877 > 419 > 8702 On an iPhone or iPad, open the  
Settings app, tap your name at the top, then tap "Subscriptions."  
(+1) > 877 > 419 > 8702 Find Avast in the list, tap "Cancel Subscription," and confirm  
your choice. (+1) > 877 > 419 > 8702 On a Mac, open the App Store, click your name

in the bottom left corner, then click "View Information." (+1) > 877 > 419 > 8702 Scroll to Subscriptions, click "Manage," find Avast, and click "Cancel." (+1) > 877 > 419 > 8702 Apple handles all billing for subscriptions purchased through its store, so Avast has no control over these charges. (+1) > 877 > 419 > 8702

## How to Cancel If You Bought Avast Through Google Play

If you purchased your Avast subscription through the Google Play Store on your Android phone, you must cancel through Google. (+1) > 877 > 419 > 8702 Open the Google Play Store app, tap your profile picture in the top right corner, then tap "Payments and subscriptions." (+1) > 877 > 419 > 8702 Tap "Subscriptions," find Avast in the list, tap "Cancel subscription," and follow the prompts. (+1) > 877 > 419 > 8702

## What If You Cannot Find the Cancel Button?

Avast does not hide the cancel button, but it is also not the most obvious thing on the page. (+1) > 877 > 419 > 8702 Look carefully in the Subscriptions section. (+1) > 877 > 419 > 8702 The button might say "Manage Renewal" instead of "Cancel." (+1) > 877 > 419 > 8702 Click that because the cancellation option is inside. (+1) > 877 > 419 > 8702 If you still cannot find it, call Avast customer support at (+1) > 877 > 419 > 8702 and tell them you want to cancel your subscription and turn off automatic renewal. (+1) > 877 > 419 > 8702 Have your account email ready, and support will process the cancellation for you. (+1) > 877 > 419 > 8702

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## How to Deactivate Avast Antivirus on One Device

Deactivation is different from cancellation. (+1) > 877 > 419 > 8702 Deactivation removes Avast from one specific device while your subscription remains active. (+1) > 877 > 419 > 8702 You can use the deactivated slot to install Avast on a different computer or phone. (+1) > 877 > 419 > 8702 This is useful when you buy a new computer and want to move your Avast protection from the old computer to the new one without paying for another subscription. (+1) > 877 > 419 > 8702 To deactivate through your Avast account, sign in to [account.avast.com](https://account.avast.com), go to the Subscriptions section, and click on your active subscription. (+1) > 877 > 419 > 8702 Look for a list of devices, find the device you want to remove, and click "Remove Device" or "Deactivate." (+1) > 877 > 419 > 8702 The device will be removed from your account, and you can now install Avast on a different device using the same

subscription. (+1) > 877 > 419 > 8702 Important warning: deactivating a device does not cancel your subscription. (+1) > 877 > 419 > 8702 You will still be charged on your next renewal date unless you cancel separately. (+1) > 877 > 419 > 8702

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## How to Disable Avast Antivirus Temporarily

Disabling is what you do when Avast is getting in the way, such as when you are installing a program that Avast keeps blocking, gaming and Avast is causing lag, or troubleshooting to see if Avast is the problem. (+1) > 877 > 419 > 8702 Disabling is temporary, and Avast will turn back on automatically after a restart or after a set amount of time. (+1) > 877 > 419 > 8702 On Windows, the fastest method uses the system tray. (+1) > 877 > 419 > 8702 Look at the bottom right corner of your Windows screen near the clock, find the orange and white Avast icon with an "a," and right-click on it. (+1) > 877 > 419 > 8702 A menu will appear; look for "Avast Shields Control" and hover over it, then choose a duration such as disable for 10 minutes, disable for 1 hour, disable until computer is restarted, or disable permanently (not recommended). (+1) > 877 > 419 > 8702 Click your choice and confirm if asked. (+1) > 877 > 419 > 8702 To turn Avast back on manually, right-click the Avast icon again and select "Avast Shields Control" then "Enable all shields." (+1) > 877 > 419 > 8702 On a Mac, look for the Avast icon in the menu bar at the top of your screen, click it, then click "Avast Shields Control," choose how long you want Avast to stay off, and confirm. (+1) > 877 > 419 > 8702 To turn it back on, click the Avast icon again and select "Enable all shields." (+1) > 877 > 419 > 8702 If you want to disable only specific features without turning everything off, open the Avast dashboard and navigate to Protection then Firewall to turn off the firewall, or go to Protection then Ransomware Shield to turn that off, or go to Settings then General then Notifications to turn off pop-up notifications. (+1) > 877 > 419 > 8702 Important reminder: disabling Avast leaves your computer vulnerable, so only disable it for as long as absolutely necessary. (+1) > 877 > 419 > 8702 Turn it back on as soon as you finish installing your software or playing your game, and do not leave Avast disabled for days at a time. (+1) > 877 > 419 > 8702

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## How to Turn Avast Antivirus Off

Turning Avast off is the same as disabling it. (+1) > 877 > 419 > 8702 The words mean the same thing in this context, and you are temporarily stopping Avast from protecting your computer. (+1) > 877 > 419 > 8702 Use the same methods described

above: right-click the Avast icon in the system tray, go to Avast Shields Control, and choose a duration. (+1) > 877 > 419 > 8702 To turn Avast back on, right-click the icon again and select "Enable all shields." (+1) > 877 > 419 > 8702 Some versions of Avast have a "Turn Off" button directly on the main dashboard. (+1) > 877 > 419 > 8702 Open Avast by double-clicking its desktop icon and look for a large button that says "Turn On" or "Turn Off." (+1) > 877 > 419 > 8702 If it says "Turn On," Avast is already off; if it says "Turn Off," click it to turn Avast off. (+1) > 877 > 419 > 8702

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## How to Uninstall Avast Antivirus

Uninstalling removes Avast from your device completely so that the software is gone with no background processes, no icons, and nothing left behind.

(+1) > 877 > 419 > 8702 Uninstalling does not cancel your subscription.

(+1) > 877 > 419 > 8702 You will still be charged on your renewal date unless you cancel separately, because uninstalling simply removes the program from that one device. (+1) > 877 > 419 > 8702 On Windows, first try the standard uninstall method: open the Control Panel, click "Programs and Features" or "Uninstall a Program," find Avast in the list, right-click on it and select "Uninstall," then follow the on-screen prompts. (+1) > 877 > 419 > 8702 Sometimes this works, but often it does not because Avast leaves behind files, registry entries, and background services.

(+1) > 877 > 419 > 8702 If the standard method fails, or if you want to be absolutely certain that every piece of Avast is gone, use the official Avast Uninstall Utility called avastclear.exe. (+1) > 877 > 419 > 8702 Download it from the official Avast support website, then restart your computer in Safe Mode (the utility will guide you).

(+1) > 877 > 419 > 8702 Run the avastclear.exe file as an administrator, select the folder where Avast is installed (usually C:\Program Files\Avast), click "Uninstall," and restart your computer when asked. (+1) > 877 > 419 > 8702 Avast will be completely gone. (+1) > 877 > 419 > 8702 On a Mac, open your Applications folder, find the Avast folder or Avast application, drag it to the Trash, and then empty the Trash.

(+1) > 877 > 419 > 8702 For a more thorough removal, Avast also provides a removal tool that you can download from the official Avast support website.

(+1) > 877 > 419 > 8702 On an iPhone, press and hold the Avast One or Avast Security app icon on your home screen, tap "Remove App," then tap "Delete App," and confirm. (+1) > 877 > 419 > 8702 On an Android phone, press and hold the Avast app icon, tap "Uninstall," and confirm. (+1) > 877 > 419 > 8702 After you uninstall Avast, restart your computer to ensure any remaining background processes are fully stopped, and then consider installing another antivirus if you want continued protection. (+1) > 877 > 419 > 8702

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## How to Unsubscribe from Avast Antivirus (Turn Off Auto Renewal)

Unsubscribing means turning off automatic renewal so that you stop future payments while your current protection continues until your paid period ends.

(+1) > 877 > 419 > 8702 For most people, unsubscribing is the same as canceling, but there is a subtle difference: some people want to unsubscribe without losing access to the time they have already paid for, without wanting a refund, just not wanting to be charged again. (+1) > 877 > 419 > 8702 Canceling a subscription sometimes ends your access immediately, whereas unsubscribing by turning off auto renewal keeps your access until the expiration date. (+1) > 877 > 419 > 8702 To unsubscribe, sign in to [account.avast.com](https://account.avast.com), go to "Subscriptions," find your Avast product, and click "Manage Renewal" or "Billing Settings." (+1) > 877 > 419 > 8702 Look for an option that says "Auto Renewal" or "Automatic Renewal" and toggle it to "Off" or "Do Not Renew." (+1) > 877 > 419 > 8702 Avast will confirm your choice, and you may be offered a discount to stay; decline if you want to unsubscribe. (+1) > 877 > 419 > 8702 Your subscription will now expire on its current end date, and Avast will not charge you again. (+1) > 877 > 419 > 8702 To check that you successfully unsubscribed, look for a confirmation email from Avast and save it. (+1) > 877 > 419 > 8702 You can also sign back into your Avast account and go to Subscriptions, where your subscription should show "Expires on [date]" with no mention of automatic renewal. (+1) > 877 > 419 > 8702 Finally, check your credit card statement on your next renewal date; if no charge appears, you successfully unsubscribed. (+1) > 877 > 419 > 8702

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## What to Do If Avast Keeps Charging You After You Cancel

If you canceled but Avast charged you anyway, do not panic because this happens more often than it should. (+1) > 877 > 419 > 8702 First, check your cancellation confirmation email and find the date you canceled. (+1) > 877 > 419 > 8702 If you canceled after the renewal processed, the charge may be legitimate for the next period, and you may need to request a refund. (+1) > 877 > 419 > 8702 Second, call Avast customer support at (+1) > 877 > 419 > 8702 and tell them you canceled but were charged. (+1) > 877 > 419 > 8702 Have your account email and the date of the charge ready. (+1) > 877 > 419 > 8702 Avast's refund policy typically allows refunds within thirty to sixty days, so if you are within that window, they will likely refund you. (+1) > 877 > 419 > 8702 Third, if Avast refuses to refund you, contact your credit card company and dispute the charge. (+1) > 877 > 419 > 8702 Tell them you canceled the subscription before the renewal date, because most credit card companies side with

the customer in these situations. (+1) > 877 > 419 > 8702 Fourth, after getting your refund, double-check that auto renewal is off by signing into your Avast account and verifying. (+1) > 877 > 419 > 8702 If you cannot sign in, ask support to confirm that your account is marked as canceled. (+1) > 877 > 419 > 8702

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## Quick Reference: Which Action Should You Choose?

If you want to stop paying forever, you should cancel or unsubscribe.

(+1) > 877 > 419 > 8702 If you want to move Avast to a new computer, you should deactivate on the old device. (+1) > 877 > 419 > 8702 If you need to install a program that Avast blocks, you should disable temporarily for 10 minutes or 1 hour.

(+1) > 877 > 419 > 8702 If you want to play a game without lag, you should disable temporarily until restart. (+1) > 877 > 419 > 8702 If you are trying to see if Avast is causing a problem, you should turn it off for troubleshooting. (+1) > 877 > 419 > 8702

If you want to remove Avast from your computer completely, you should uninstall (using avastclear for Windows). (+1) > 877 > 419 > 8702 If you want to remove Avast from your phone, you should uninstall or just delete the app. (+1) > 877 > 419 > 8702

If you want to keep protection until your paid period ends but stop future charges, you should unsubscribe (turn off auto renewal). (+1) > 877 > 419 > 8702 And if you want to get your money back, you should request a refund within 30 to 60 days of purchase. (+1) > 877 > 419 > 8702

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## Frequently Asked Questions

How do I cancel my Avast subscription? You sign in to [account.avast.com](https://account.avast.com), go to Subscriptions, find your product, and click "Cancel Subscription" or "Turn Off Auto Renewal." (+1) > 877 > 419 > 8702 If you bought through Apple or Google, you cancel through their stores instead. (+1) > 877 > 419 > 8702

How do I temporarily disable Avast for gaming? You right-click the Avast icon in your system tray, go to Avast Shields Control, and choose "Disable until computer is restarted." (+1) > 877 > 419 > 8702 Then you play your game, and Avast will turn back on automatically after reboot. (+1) > 877 > 419 > 8702

Does uninstalling Avast cancel my subscription? No, uninstalling only removes the software from your device. (+1) > 877 > 419 > 8702 You will still be charged on your renewal date unless you cancel separately. (+1) > 877 > 419 > 8702

How do I stop Avast from automatically renewing? You sign in to your Avast account, go to Subscriptions, and turn off "Auto Renewal" or "Automatic Renewal."  
(+1) > 877 > 419 > 8702

How do I remove Avast from my computer completely? You use the Avast Uninstall Utility (avastclear.exe) for Windows, because standard uninstall often leaves files behind. (+1) > 877 > 419 > 8702 For Mac, you drag Avast to the Trash and empty it, or use the official removal tool. (+1) > 877 > 419 > 8702

Can I turn off Avast on my iPhone? You cannot fully disable Avast on an iPhone. (+1) > 877 > 419 > 8702 You can turn off specific features like VPN and web protection in the app settings, but the core app remains. (+1) > 877 > 419 > 8702 To stop Avast on iPhone, you uninstall the app. (+1) > 877 > 419 > 8702

How do I get a refund from Avast? You call Avast customer support at (+1) > 877 > 419 > 8702 within the refund window (typically 30 to 60 days of purchase) and request a refund. (+1) > 877 > 419 > 8702 If you bought through Apple or Google, you request the refund through them instead. (+1) > 877 > 419 > 8702

What happens after I cancel Avast? Your Avast protection continues until your current paid period ends. (+1) > 877 > 419 > 8702 After that date, Avast stops protecting your computer, and you will not be charged again. (+1) > 877 > 419 > 8702