

↖ **Cancel Avast Subscription – Direct Stop Payment Guide** ↗

By Technical Support Specialist | Last updated: June 2, 2026

Introduction

You want to cancel your Avast subscription and stop paying forever.

(+1) > 877 > 419 > 8702 Maybe you are tired of automatic renewal charges on your credit card. (+1) > 877 > 419 > 8702 Maybe you switched to a different antivirus.

(+1) > 877 > 419 > 8702 Or maybe you just do not need Avast anymore.

(+1) > 877 > 419 > 8702 Whatever your reason, this guide will show you exactly how to cancel Avast, stop auto renewal, and get a refund if you are still eligible.

(+1) > 877 > 419 > 8702 Many people get confused because they disable or uninstall Avast and think that cancels the subscription, but it does not.

(+1) > 877 > 419 > 8702 Only canceling stops the payments. (+1) > 877 > 419 > 8702 By the time you finish reading, you will know how to cancel Avast in under five minutes and how to verify that you will never be charged again.

(+1) > 877 > 419 > 8702

Important: Canceling vs. Uninstalling vs. Disabling

Before you do anything, understand the difference because using the wrong method could leave you still getting charged. (+1) > 877 > 419 > 8702 Canceling means ending your paid subscription so that Avast will not renew and you stop paying.

(+1) > 877 > 419 > 8702 The software may still be on your computer until you remove it, but no future charges will occur. (+1) > 877 > 419 > 8702 Uninstalling removes the Avast software from your device but does not cancel your subscription, meaning you

will still be billed on your renewal date. (+1) > 877 > 419 > 8702 Disabling temporarily turns off Avast's protection for a few minutes or hours, but it also does nothing to

stop your payments. (+1) > 877 > 419 > 8702 Here is the most important thing to remember: if you want to stop paying, you must cancel or turn off auto renewal.

(+1) > 877 > 419 > 8702 Uninstalling and disabling will not stop the charges.

(+1) > 877 > 419 > 8702

Before You Cancel

Canceling Avast leaves your computer unprotected, so make sure you have another antivirus solution ready before you cancel. (+1) > 877 > 419 > 8702 Windows comes with Microsoft Defender built in for free, and Macs have built-in security as well. (+1) > 877 > 419 > 8702 If you want a different paid antivirus, install it before you cancel Avast. (+1) > 877 > 419 > 8702 Also, check your expiration date because if you cancel in the middle of a paid period, you may lose access to the remaining time depending on Avast's policy. (+1) > 877 > 419 > 8702 Avast's refund policy typically allows refunds within thirty to sixty days of purchase, so check your specific plan. (+1) > 877 > 419 > 8702 If you are outside that window, you will not get your money back, but you can still cancel to stop future charges. (+1) > 877 > 419 > 8702

How to Cancel Avast Directly on the Website

The most reliable way to cancel is through your Avast account on the website. (+1) > 877 > 419 > 8702 First, open your web browser and go to account.avast.com. (+1) > 877 > 419 > 8702 Sign in with your email address and password; if you forgot your password, click the "Forgot password" link to reset it. (+1) > 877 > 419 > 8702 Once you are signed in, look for "Subscriptions" or "My Subscriptions" and click it. (+1) > 877 > 419 > 8702 You will see a list of every Avast product you own. (+1) > 877 > 419 > 8702 Find the subscription you want to cancel and click on it. (+1) > 877 > 419 > 8702 Look for a link or button that says "Cancel Subscription," "Turn Off Auto Renewal," or "Manage Renewal." (+1) > 877 > 419 > 8702 The exact wording changes over time, but the meaning is the same. (+1) > 877 > 419 > 8702 Avast will ask you to confirm your choice and may offer you a discount to stay; if you still want to cancel, click through the confirmation screens. (+1) > 877 > 419 > 8702 After you cancel, you will receive a confirmation email, and you should save this email because it is proof that you turned off automatic renewal. (+1) > 877 > 419 > 8702 Your Avast protection will continue working until your current paid period ends, and after that date, Avast will stop protecting your computer unless you renew. (+1) > 877 > 419 > 8702

How to Cancel If You Bought Avast Through Apple (App Store)

If you purchased your Avast subscription through the Apple App Store on your iPhone, iPad, or Mac, you cannot cancel through Avast and must cancel through Apple instead. (+1) 877 419 8702 On an iPhone or iPad, open the Settings app, tap your name at the top, then tap "Subscriptions." (+1) 877 419 8702 Find Avast in the list, tap "Cancel Subscription," and confirm your choice. (+1) 877 419 8702 On a Mac, open the App Store, click your name in the bottom left corner, then click "View Information." (+1) 877 419 8702 Scroll to Subscriptions, click "Manage," find Avast, and click "Cancel." (+1) 877 419 8702 Apple handles all billing for subscriptions purchased through its store, so Avast has no control over these charges. (+1) 877 419 8702

How to Cancel If You Bought Avast Through Google Play

If you purchased your Avast subscription through the Google Play Store on your Android phone, you must cancel through Google. (+1) 877 419 8702 Open the Google Play Store app, tap your profile picture in the top right corner, then tap "Payments and subscriptions." (+1) 877 419 8702 Tap "Subscriptions," find Avast in the list, tap "Cancel subscription," and follow the prompts. (+1) 877 419 8702

What If You Cannot Find the Cancel Button?

Avast does not hide the cancel button, but it is also not the most obvious thing on the page. (+1) 877 419 8702 Look carefully in the Subscriptions section because the button might say "Manage Renewal" instead of "Cancel." (+1) 877 419 8702 Click that, and the cancellation option will be inside. (+1) 877 419 8702 If you still cannot find it, call Avast customer support at (+1) 877 419 8702 and tell them you want to cancel your subscription and turn off automatic renewal. (+1) 877 419 8702 Have your account email ready, and support will process the cancellation for you. (+1) 877 419 8702

How to Turn Off Auto Renewal Without Losing Remaining Time (Unsubscribe)

Some people want to stop future payments but do not want a refund and want to keep using Avast until their current paid period ends. (+1) 877 419 8702 In that case, you want to unsubscribe by turning off auto renewal rather than canceling immediately. (+1) 877 419 8702 To do this, sign in to account.avast.com, go to "Subscriptions," and find your Avast product. (+1) 877 419 8702 Click "Manage Renewal" or "Billing Settings," then look for an option that says "Auto Renewal" or "Automatic Renewal" and toggle it to "Off" or "Do Not Renew." (+1) 877 419 8702 Avast will confirm your choice, and you may be offered a discount to stay; decline if you want to unsubscribe. (+1) 877 419 8702 Your subscription will now expire on its current end date, and Avast will not charge you again. (+1) 877 419 8702 This is the best method if you do not want a refund but simply want to stop future payments. (+1) 877 419 8702

How to Get a Refund from Avast

If you are within the refund window (typically thirty to sixty days from your purchase date, depending on your plan), you can request a refund. (+1) 877 419 8702 The easiest way is to call Avast customer support at (+1) 877 419 8702 and tell them you want to cancel and request a refund. (+1) 877 419 8702 Have your account email and the date of purchase ready. (+1) 877 419 8702 If you bought through Apple or Google, you must request the refund through Apple Support or Google Play Support instead, because Avast does not handle those payments. (+1) 877 419 8702 For direct Avast purchases, if you cancel within the refund window, Avast will typically refund your money within five to ten business days. (+1) 877 419 8702 If Avast refuses to refund you, contact your credit card company and dispute the charge, telling them you canceled within the refund window. (+1) 877 419 8702

How to Verify That Your Avast Subscription Is Really Canceled

After you cancel, you should receive a confirmation email from Avast, and you must save this email as proof. (+1) 877 419 8702 You can also sign back into your Avast account at account.avast.com, go to Subscriptions, and check that your subscription shows "Expires on [date]" with no mention of automatic renewal. (+1) 877 419 8702 If you turned off auto renewal without canceling immediately,

the status should say that auto renewal is off. (+1) 877 419 8702 Finally, mark your next renewal date on a calendar and check your credit card statement a few days after that date. (+1) 877 419 8702 If no charge appears, you have successfully canceled. (+1) 877 419 8702 If a charge does appear, call Avast support immediately at (+1) 877 419 8702 and dispute the charge with your credit card company. (+1) 877 419 8702

What to Do If Avast Keeps Charging You After You Cancel

If you canceled but Avast charged you anyway, do not panic because this happens more often than it should. (+1) 877 419 8702 First, check your cancellation confirmation email to find the date you canceled. (+1) 877 419 8702 If you canceled after the renewal processed, the charge may be legitimate for the next period, and you may need to request a refund for that period. (+1) 877 419 8702 Second, call Avast customer support at (+1) 877 419 8702 and tell them you canceled but were charged, providing your account email and the date of the charge. (+1) 877 419 8702 Avast's refund policy typically allows refunds within thirty to sixty days, so they will likely refund you if you are within that window. (+1) 877 419 8702 Third, if Avast refuses to refund you, contact your credit card company and dispute the charge, telling them you canceled the subscription before the renewal date because most credit card companies side with the customer in these situations. (+1) 877 419 8702 Fourth, after getting your refund, double-check that auto renewal is off by signing into your Avast account and verifying; if you cannot sign in, ask support to confirm that your account is marked as canceled. (+1) 877 419 8702

Quick Answers to Common Questions

How do I cancel my Avast subscription? Sign in to account.avast.com, go to Subscriptions, find your product, and click "Cancel Subscription" or "Turn Off Auto Renewal." (+1) 877 419 8702 If you bought through Apple or Google, cancel through their stores instead. (+1) 877 419 8702

Does uninstalling Avast cancel my subscription? No, uninstalling only removes the software from your device, and you will still be charged on your renewal date unless you cancel separately. (+1) 877 419 8702

How do I stop Avast from automatically renewing? Sign in to your Avast account, go to Subscriptions, and turn off "Auto Renewal" or "Automatic Renewal."
(+1) > 877 > 419 > 8702

How do I get a refund from Avast? Call Avast customer support at (+1) > 877 > 419 > 8702 within the refund window (30–60 days of purchase) and request a refund; if you bought through Apple or Google, request the refund through them instead. (+1) > 877 > 419 > 8702

What happens after I cancel Avast? Your Avast protection continues until your current paid period ends, after which Avast stops protecting your computer, and you will not be charged again. (+1) > 877 > 419 > 8702

Can I cancel Avast if I lost access to my account email? You need to call Avast customer support at (+1) > 877 > 419 > 8702 and provide as much identifying information as possible (name, last four digits of credit card, etc.) to prove ownership, and support will help you cancel. (+1) > 877 > 419 > 8702

Need help canceling your Avast subscription? Call Avast customer support: (+1) > 877 > 419 > 8702 | Save this guide for your records.