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**Hospice of Michigan Recognized for Excellent Care Across Western Michigan**

*HOM among select agencies to receive national Hospice Honors recognition*

**GRAND RAPIDS, Mich. (Feb. 23, 2017)** – Hospice of Michigan recently earned a 2016 Hospice Honors designation for providing excellent care to patients and families within Grand Rapids, Muskegon and communities throughout western Michigan. Quality care delivered by the Hospice of Michigan teams operating out of the Ada and Muskegon, Michigan offices earned the nonprofit hospice and palliative care agency a spot among only four providers across the state to receive the national recognition.

Hospice Honors are based on results of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey. Issued across many health care disciplines, the CAHPS survey measures many aspects of consumer and patient satisfaction, including communication skills of providers and ease of access to health care services. The survey is administered by Deyta Analytics, presenters of the award.

All Hospice of Michigan families receive the evaluation highlighting 24 quality indicator measures 30 days following a loved one's passing. The western Michigan staff received Hospice Honors for scoring above the national average on more than 20 of the survey's questions over a six month period.

"Earning Hospice Honors recognition is a testament to the exceptional care our Grand Rapids and Muskegon teams consistently deliver to Hospice of Michigan patients and families across western Michigan," said HOM President and CEO Bob Cahill. "It's wonderful to have a tangible measure that supports the excellence we know is demonstrated daily."

**About Hospice of Michigan**

A nationally recognized leader in end-of-life care, Hospice of Michigan is the original – and largest – hospice in the state. The nonprofit cares for nearly 1,800 patients each day, raising more than \$5 million each year to cover the cost of care for the uninsured and underinsured. HOM offers a broad range of services to enhance the quality of life at the end of life, including community-based palliative care and pediatric care programs. HOM provides grief support and counseling, caregiver education and support, and education programs for physicians and health care professionals through its research, training and education arm, the Hospice of Michigan Institute. In January 2016, HOM joined forces with Arbor Hospice and Palliative Care, strengthening the mission of nonprofit hospice in Michigan to ensure patients and their caregivers receive the highest quality of care. For more information, call 888.247.5701 or visit [www.hom.org](http://www.hom.org).

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